

## TRATEK MONITORING SERVICES

604-820-7754 or 888-850-9691

WWW.TRATEK.CA

## COURT ORDERED ELECTRONIC MONITORING

### **VCheck24 SMARTPHONE MONITORING and SUPERVISION** PROVIDING SOLUTIONS FOR LAW ENFORCEMENT, PROBATION, AND COMMUNITY CORRECTIONS



**VCheck24** is a virtual supervision and monitoring technology built specifically to be used by smartphones. **VCheck24** will bring an intuitive, highly flexible, feature rich, yet user-friendly system into the hands of criminal justice officers and supervisors everywhere.

**VCheck24** features client video check-ins, continuous GPS tracking, customizable check-in schedules, geo-zone creation, in-app agent/client messaging, as well as auto daily and/or weekly activity and alarm reporting for agents with high-volume caseloads.

**VCheck24** is also used in re-entry programs to monitor high volumes of low-risk individuals for program compliance.

**VCheck24 Dealer Information:** The **VCheck24** web interface was designed to be highly flexible yet user-friendly. A client is enrolled quickly with just a few key pieces of information, then the enroller comes back later and completes the profile with detailed specifics like important locations, schedules, and additional client contacts. The mapping features allow for quick access to client visit locations, real-time tracking, and detailed GPS analysis across an entire caseload.

Operational on iOS and Android platforms, the **VCheck24** app provides the end-user an intuitive, quick, and easy way to check in. In terms of feature/function, clients may quickly perform a video check-in (VCheck), view a list of resources sent by the agent, receive scheduled or recurring event reminders, and even respond to agent-generated questionnaires. All permissions must be granted by the client following the app download and enrollment process.

**VCheck24 for Bail / Pretrial Release:** Not everyone on bail/pretrial release is monitored with an expensive GPS ankle monitor. The rest may be required to check in with a phone call once a week or every few days so that the agent may confirm that the client has not gone AWOL.

The **VCheck24** app replaces these weekly or periodic check-in calls by prompting the client to check in through the app, which produces short, 13 second videos that the agency or responsible party can confirm.

**VCheck24 for Probation and Re-Entry Programs:** Not all probationers need ankle monitors. Also, there are some individuals not wearing a GPS ankle monitor, but where a certain level of increased supervision may be required or warranted. Whether it's a client who cannot wear a GPS ankle monitor (for physical or job-related reasons), a client who doesn't meet a certain risk level, a client who you would like to slowly graduate off of GPS ankle monitoring, or a client who has slipped up once and maybe you'd prefer to keep them off of an ankle bracelet, the **VCheck24** system provides the perfect, middle-of-the-road solution.

**VCheck24 for Juvenile Supervision:** A smartphone monitoring and supervision app for the juvenile population may only be a good fit on certain occasions, or maybe most effective as a graduated sanction in between GPS ankle bracelet monitoring and no electronic monitoring...an incentive to do well on the ankle bracelet and graduate past it, but not a full removal of EM. Perhaps the juvenile cannot wear an ankle monitor due to physical reasons or participates in contact sports, or perhaps an ankle monitoring bracelet at school invites negative reactions by other students and is accompanied by a negative stigma.

**VCheck24 as a Step-Down from Ankle Bracelets:** A good EM program has a structure around how and when to use certain monitoring technologies. There are risk assessments and client evaluations that may dictate these decisions. There are also levels of program success or failure which come into play. Using the smartphone supervision app and the removal of an ankle bracelet as a stepping stone toward program success with certain clients may just be the correct carrot-and-stick incentive needed for that individual. It's not always easy to see things from a client's perspective. However, we are all human beings and most of us can understand that if faced with 12 months of wearing an ankle bracelet vs. three months of good behavior on an ankle bracelet could equal the removal of said bracelet and graduate on to the next level toward success, that latter option seems to invite a higher possibility of program success and completion.

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We have come to a point in the world of electronic monitoring where it's no longer possible to dismiss or ignore smartphone supervision apps as one of the additional, new tools that we need to integrate into existing EM programs. Our monitored clients own and use them, and if they need or want to obtain one, they are easy and affordable to acquire. Whether it's community supervision, adult or juvenile probation, or pretrial release supervision, keeping tabs on any given caseload requires more than just knowing their GPS location. The benefits that the smartphone provides is that it allows us to leverage the speed, intelligence, camera, calendar, cellular communication, motion sensor data, and other pre-existing features to gather more information about any given client and also interact with that client in a quick, easy, and convenient way.

While you'll want to provide a tool for your EM program that is flexible, powerful, and easy to use, you'll also want to work with a technology provider who commits to continually reinvesting time, money, and other resources to improve the app and smartphone supervision system while adding new features. Because the technology advances fast, and smartphone operating systems (both iOS and Android) are constantly being updated, you will need to be able to trust that your provider will be nimble and stay on top of what's new and will be with you and your agency every step of the way while listening to your input on product needs/wishes – a true partner.

To that point, **VCheck24** was created and built on the foundation that this is our sole focus – to put 100% of our time, effort, and R&D budget into just this one product, to bring to market the very best smartphone supervision and monitoring app. Although we are not a large company, we are tight, we are fast, and going back to before **VCheck24** was even a product, we listened and we continue to listen to the end users, all to add new and better features and improve the product while maintaining the core strengths of **VCheck24** – continuous and intelligent tracking, HD video check-ins, and geo-zone fencing with an intuitive/user-friendly interface. Simple, Powerful & Effective, that's **VCheck24**.

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Please have a look at this video that explains everything about the **VCheck24** application.

<https://www.youtube.com/watch?v=FGYYBtPUcRc>

After viewing the video, please feel free to contact us as we would appreciate hearing your feedback/thoughts regarding **VCheck24's** supervision and monitoring program.

Also contact us if you require additional information, or would like to setup a zoom demo that could lead to a free 2-week system evaluation test, or talk with us to learn how you can become a dealer of the **VCheck24** application.



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Please contact us by e-mail at: [info@tratek.ca](mailto:info@tratek.ca)

or call...

**604-820-7754 or Toll Free: 888-850-9691 (Weekdays Between 9 and 5 Pacific Time)**